

ADYEN: what is paid in my account?

Login to Adyen: <https://ca-live.adyen.com/>

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Account

ProNails

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Username

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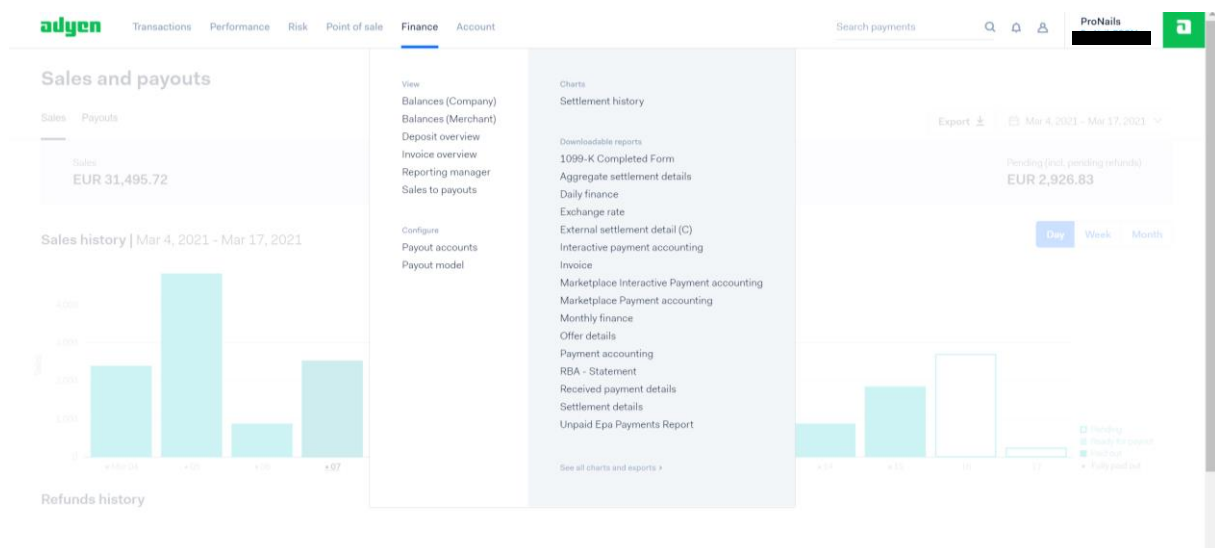
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Where to check your payouts?

Adyen is paying out your transactions daily from Monday to Friday into your account. This happens in BATCHES.

As agreed you receive the full amount MINUS the commission of Adyen. (And the exact commission per transaction can be found in the details of that transactions)

To see what you got paid for in your account, please go to: FINANCE > SALES TO PAYOUT



Here you'll get an overview of all the sales per day. You can click on the interactive graph and get details on what batch was paid and how the transactions were divided between the payment options.

Details | March 10, 2021

| BATCH | STATUS | SALES | REFUNDS | SALES - REFUNDS |
|------------------|------------------------|--------------------|---------------|-----------------|
| 31 | ✓ Paid out on March 12 | 18 4,533.64 | 0 0.00 | 4,533.64 |
| PAYMENT METHOD | | SALES | REFUNDS | SALES - REFUNDS |
| Mastercard | | 2 515.15 | 0 0.00 | 515.15 |
| Visa | | 3 1,305.87 | 0 0.00 | 1,305.87 |
| Bancocontact app | | 7 1,332.55 | 0 0.00 | 1,332.55 |
| Bancocontact | | 6 1,380.07 | 0 0.00 | 1,380.07 |
| Total | | 18 4,533.64 | 0 0.00 | 4,533.64 |

Also you can see your refund history.

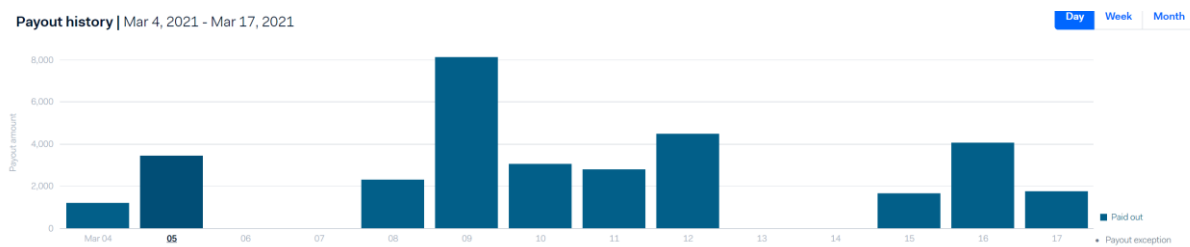
To see your payouts per day: switch the view from sales to **payouts**

Sales and payouts

Sales **Payouts**

You'll notice that payout are not handled during weekends

Payout history | Mar 4, 2021 - Mar 17, 2021



Details | March 05, 2021

| BATCH | STATUS | SALES | REFUNDS | COST | ADJUSTMENTS | PAYOUT |
|--------------|------------------------------|-----------------|-------------|---------------|--------------|-----------------|
| 26 | ✓ Paid out on March 05, 2021 | 3,472.45 | 0.00 | -34.06 | -1.60 | 3,436.79 |
| Total | | 3,472.45 | 0.00 | -34.06 | -1.60 | 3,436.79 |

How to download a batch report?

As mentioned payouts are done in batches.

To see what PN orders were payed out per batch, click on a specific day, and go to details.

Details | March 05, 2021

| BATCH | STATUS | SALES | REFUNDS | COST | ADJUSTMENTS | PAYOUT |
|-------|------------------------------|----------|---------|--------|-------------|----------|
| 26 | ✓ Paid out on March 05, 2021 | 3,472.45 | 0.00 | -34.06 | -1.60 | 3,436.79 |

Click on the download button and you will receive an Excel file with the full details of which orders were paid in that specific batch.