

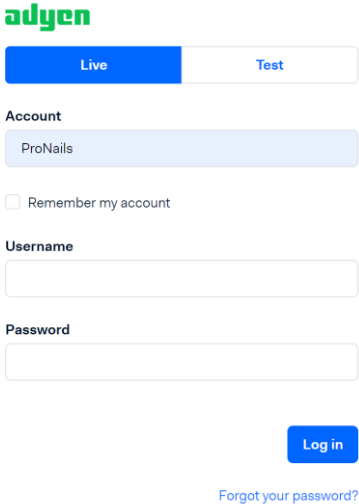
ADYEN: about payments

Login to Adyen: <https://ca-live.adyen.com/>

Account: ProNails

Your username

Your password

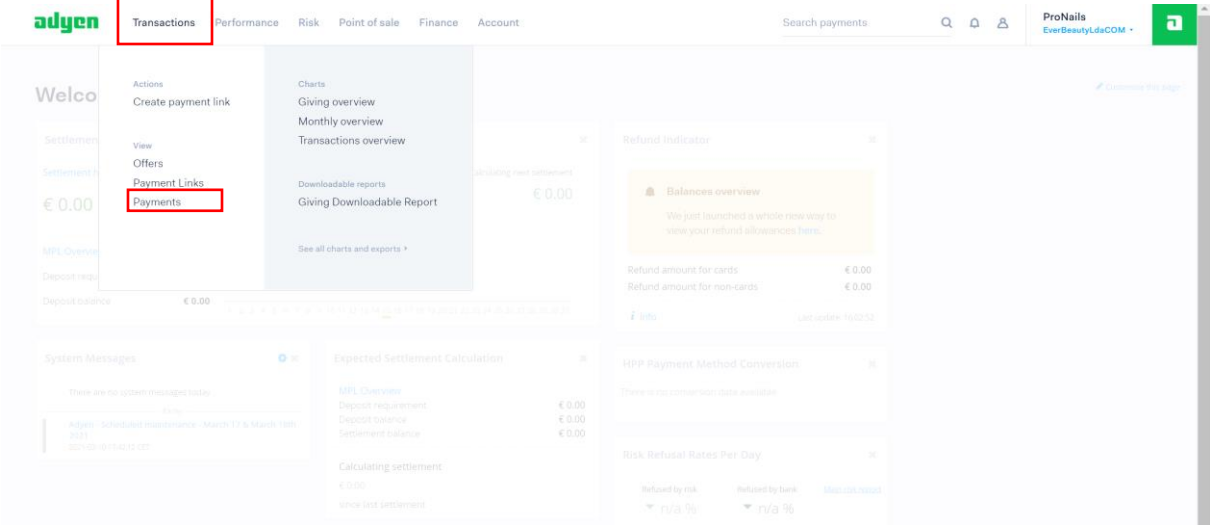


The login form features the Adyen logo at the top left. Below it are two buttons: 'Live' (highlighted in blue) and 'Test'. The 'Account' section shows 'ProNails' in a light blue box. There is a checkbox for 'Remember my account'. The 'Username' and 'Password' fields are empty text boxes. A blue 'Log in' button is centered below the fields, with a link for 'Forgot your password?' underneath.

Where to check payments?

In Adyen it's easy to follow up on your online transactions. Great source of information if you get a call from your clients asking about their order, etc etc...

Information about your transactions can be found in: TRANSACTIONS > Payments










Click on payments to see the overview of all transactions that happened in your account.

What info do I see in payments?

In your overview you will see all transactions and attempts of transactions. There is a filter where you can change the view or look for something specific.

In the general overview you see all PN order numbers that have an online transaction in Adyen, and you see for what amount the payment was placed, the payment option used and if the payment was successful or not.

PSP reference	Merchant reference	Account	Date ▼	Amount ▼	Payment method	Status	Risk score
1326159309004182			Mar 16, 2021, 22:41:40	445.12 EUR	 Bancontact app	● SettleScheduled	0
1859159261372895			Mar 16, 2021, 21:22:49	149.33 EUR	 iDeal	● SettleScheduled	0
4556159177611261			Mar 16, 2021, 19:03:15	322.47 EUR	 iDeal	● SettleScheduled	0
1746159166785347			Mar 16, 2021, 18:46:28	93.67 EUR	 Mastercard	● SettledBulk	0
4856159163062930			Mar 16, 2021, 18:39:43	542.18 EUR	 Bancontact	● SettleScheduled	0
4526159158839151			Mar 16, 2021, 18:31:23	76.61 EUR	 Bancontact app	● SettleScheduled	0
1756159044120177			Mar 16, 2021, 15:20:50	205.17 EUR	 Klarna Pay Later	● SettleScheduled	0

If a payment was unsuccessful you can see that in the "STATUS" field

1639158199285952			Mar 15, 2021, 15:52:44	279.61 EUR	 VISA	● Refused	0
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Details of payments

Click on a payment to dive into details:

- You can see who it was that paid.
- You can access refunds
- And you can see how much you are paying for this particular transaction

Payment options?

Are you missing a specific payment options in your account? Contact: mc@pronails.com to request an additional payment method. The list of supported payment methods in Adyen can be found here; <https://www.adyen.com/payment-methods>